



# Supporting Successful Business Transformation

## ABOUT

FlowCentric Technologies Pty Ltd is a global provider of Business Process Management (BPM) Software, Solutions and Services, which are designed to support organisations during every step of their business optimisation initiatives.

### The company develops and provides:

- Proprietary BPM Modelling and Development Platforms
- Product Training and Certification
- Consulting and Implementation of BPM Solutions

Since its founding in 2000, FlowCentric Technologies has become an international operation, with the product development headquarters in Gauteng, South Africa and regional offices in Western Australia, the United Kingdom and India.

FlowCentric Technologies' proprietary Business Process Management (BPM) Suite of Products is used to streamline and automate business operations in many industries across the globe.

*FlowCentric Technologies starts every client relationship with a focus on business outcomes. By understanding what our customer is striving to achieve, we can identify their needs and propose the best possible method to drive success.*

## DO YOU WANT TO...

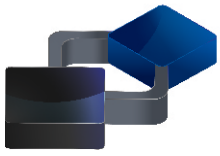
- ✓ Streamline Operations
- ✓ Create Accountability
- ✓ Facilitate Change
- ✓ Drive Policy

Then call us for your free consultation and let's make your business fly!



## CONTACT US

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## EXPERIENCE

FlowCentric Technologies is differentiated in the market by a comprehensive understanding of business requirements and the related controls essential to support good governance, standardisation and the effective implementation of policies and procedures.

FlowCentric Technologies has implemented both system and pure non-system related projects in a wide range of industries.



## CURIOUS?

Ask about these processes...

### Sales

- Sales opportunity management
- Campaign approval process
- Sales account provisioning
- Sales order processing
- Product management

### Information Technology

- IT helpdesk service requests
- User account provisioning
- Hardware and software provisioning
- Hardware maintenance and upgrades

### Human Resources

- Employee on and off-boarding
- Succession planning
- Complaints handling
- Travel requests

### Operations

- Procurement approvals
- Facilities management
- Field data-gathering
- Purchase orders
- Bank loan approvals
- Supplier management
- Contract management
- New product development
- Project management
- Case management
- Membership management

### Finance and Administration

- Expense approvals
- Loan approvals
- Invoice processing
- Accounts receivable and payable
- Governance and compliance
- Legal documentation processing
- Pre-trade clearance

